



## About the Project

Now, more than ever before, the amount of knowledge you have is not as important as what you do with it, how you share it, what your teamwork is like and how you impact on your customers ...

The world is evolving, and the way we work is changing together with the way we search for a new job.

The recent economic crisis and continuing technological revolution require workers to develop new tools and skills. Old strategies and skills are no longer enough in situations where competences have assumed a far greater importance than intelligence and knowledge alone. This has affected the entire field of work and continues to do so.

## TOP 10 2020 SKILLS IS A PROJECT WITHIN THE ERASMUS+ PROGRAMME

### World Economic Forum recommended skills

1. Complex problem solving
2. Critical thinking
3. Creativity
4. People management
5. Coordinating with others
6. Emotional Intelligence
7. Judgement and Decision making
8. Service orientation
9. Negotiation
10. Cognitive flexibility



Co-funded by the  
Erasmus+ Programme  
of the European Union



## TOP 10 SKILLS

<http://www.topten2020.eu/>

<https://www.facebook.com/toptenskills2020>

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## Our objectives

This project aims to prepare European workers for the world of work in 2020 and beyond, by motivating them to acquire new skills – those recommended by the World Economic Forum (WEF) – with a very innovative approach.

It will be especially focused on target groups such as the long term unemployed or low skilled adults, helping them to incorporate these skills into their daily life by improving their employability and adaptability to new working contexts.

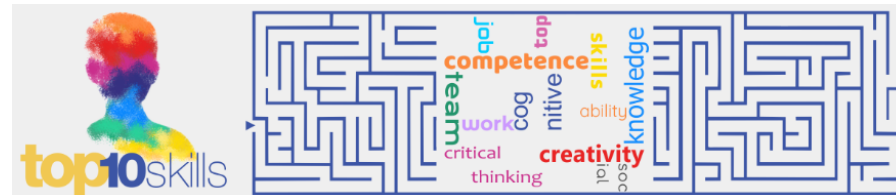
The project will target both workers and trainers, emphasising the importance of communications as a means of increasing the level and quality of employability; reinforcing job stability and ultimately, improving productivity.

## The Project Consortium

The project consortium is composed of seven organisations from five different EU countries: (the UK, Ireland, Latvia, Spain, Poland and Portugal) and shows the co-operation between the new and original member states at its best. This is a comprehensive partnership with an established group of training companies who have considerable experience using Emotional Intelligence in their programmes and a need for this type of information.

The organisations involved – Dacorum, Defoin, Arid, and Apsu – have long experience in European projects of this type, and even though their staff is fully trained in the subject, it will be the first opportunity for Diamond Building, I&F and Eria to be involved.

There will be two main activities in this project; the first will be developing Top Ten Trainers, a course for trainers working in the field. The second will be Workers For a New Era, a set of training materials for trainers and employees to use that will focus on the ten skills identified by the WEF. An online system will feature a platform for learners, trainers, mentors, mentees and other stakeholders to engage and interact. All materials produced will be freely accessible during and beyond the lifetime of the project.



## Results

The impact of Top Ten Skills is expected to extend far beyond the lifetime of this project. It will impact on our three target groups: firstly entrepreneurs and managers; secondly employees, and thirdly companies and organisations in the field of training and consultancy services.

By creating the training materials for improving the skills and key competences of trainers, managers and employees, the consortium expects to achieve the project's overall objective of creating awareness of the importance of Emotional Intelligence in the new global economy.

*The project will create new tools and methodologies to support start-ups and SMEs in enhancing their productivity, competitiveness and efficiency. The consortium will promote the project, materials and results through their various communications channels and apply them directly to their own working practices.*