

# NEWSLETTER

Top 10 2020

Skills Project

November 2018



## What is the Top 10 Skills project?

Top 10 Skills, also known as New Skills for a New Labour Context, is designed to prepare people for a changing workplace in 2020 and beyond.

Seven project partners are working together to create training resources to improve employability through developing new skills, such as emotional intelligence and empathy.

## What stage is it at?

The project team met in Córdoba, Spain, in October to review and agree next steps.

Within phase 1 (Top 10 trainers) twenty training modules have been completed and are ready for testing. The training modules include information, techniques and exercises in skills such as creative thinking, negotiation and cognitive flexibility.

## What next in Phase 1?

These training modules will now be tested by staff trainers working with volunteers. Their views and feedback will be used to produce the final versions, which will then be freely available online.

If you would like to be part of the testing, contact your local Top 10 Skills partner.

**The World Economic Forum has listed the following ten skills as essential for the workplace of the future:**

Complex problem solving, critical thinking, creativity, people management, coordinating with others, emotional intelligence, judgement and decision making, service orientation, negotiation, cognitive flexibility

**Our project will deliver training in these important areas**

# TOP 10 2020 SKILLS

## Winter workshops

Each partner is planning half-day workshops with professionals in human resources and training, before the end of January 2019. The workshops will introduce the project's new concepts, ideas and training materials and in particular emotional intelligence – its use and advantages - in the workplace.

## Phase 2 - Workers for a new Era

For the second phase of the project the partners are creating some interactive training activities and exercises for workers. This training will help workers to improve their knowledge of the top 10 skills and prepare them for the future.

This training material will be developed in early 2019 and will be tested in the same way phase 1 is being tested.

If you are interested in knowing more please contact one of the partners.

### Who are the partners?

APSU – Portugal  
ARID - Poland  
Dacorum CVS – UK  
DEFOIN – Spain  
Diamond Building – Spain  
ERIA – Latvia  
I & F Education – Ireland

[www.topten2020.eu](http://www.topten2020.eu)



Co-funded by the  
Erasmus+ Programme  
of the European Union

<http://www.topten2020.eu/>

<https://www.facebook.com/toptenskills2020>

Disclaimer: The Publication has been produced with the support of the Erasmus + Programme of the European Union. The contents of this page are the sole responsibility of partners and can in no way be taken to reflect the views of the NA and the Commission.